



Code of Conduct

The Municipality of East Ferris strives to provide access to a wide range of services in safe and welcoming surroundings. The Code of Conduct is designed to assist in the protection of the Public and Municipal Staff; to prevent disruptions to service and to maintain the security of Municipal property. Municipal Staff have been instructed to:

1. Make every effort to provide prompt, effective and courteous service;
2. Apply rules in a fair, professional and positive manner; and
3. Treat all customers, suppliers and contractors as valued partners in the delivery of programs and services.

All customers, suppliers and contractors are asked to cooperate in maintaining a positive environment while treating individuals with respect and dignity.

1. Threatening, abusive or harassing language or behavior towards the public or Municipal staff is prohibited;
2. Disruptive, intrusive or insulting behavior in Municipal offices, facilities or job sites will not be allowed or tolerated;
3. Requests for service contrary to the Human Rights Code will not be entertained; and
4. Willful, deliberate or reckless damage to Municipal equipment and property or misuse or theft of Municipal property may result in prosecution.

Violation of these rules may result in recovery of costs, suspension from use of Municipal services/facilities and possible prosecution.

John B. Fior
Chief Administrative Officer

Bill Vrebosch
Mayor

Date May 31, 2011.

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